



FLR 1
6700 CAMPBELL AV
CHICAGO, IL 60659-5116

Page 1 of 6
Account Number ~~6700-000000~~
Billing Date Jul 4, 2004
Web Site www.sbc.com

Monthly Statement

Jun 5 - Jul 4, 2004

Bill-At-A-Glance

Previous Bill	233.35
Payment	69.35 CR
Adjustments	1.74
Past Due - Please Pay Immediately	165.74
Current Charges	32.78
Total Amount Due	\$198.52
Current Charges Due in Full By	Aug 2, 2004

Billing Summary

Questions? Call:

SBC Local Services 1-800-244-4444	43.17
Repair Service: 1-888-611-4466	
Automated Billing/Payment Arrangements: 1-800-873-5501	
SBC Internet Svcs. 1-877-722-3755	44.74 CR
SBC Yahoo! 1-866-722-3425	9.95
SBC Long Distance 1-800-244-4444	24.40
Total of Current Charges	32.78

News You Can Use - Summary

- AVOID DISCONNECTION
 - NEW LINE ITEM
 - PAY WITH CREDIT CARD
 - CARRIER INFO
 - BEST TIMES TO CALL
- See "News You Can Use" for additional information.

SBC Benefits

- Thank you for being an SBC ConnectionsSM customer with ALL DISTANCE[®] service, featuring savings from:
- SBC Illinois
 - SBC Yahoo!
 - SBC Long Distance

Your ALL DISTANCE[®] service includes:

Description	Bill Section	
Economy Solution Plus SM	SBC Local Services	28.95
National Connections	SBC Long Distance	20.00
12 Month Promotion	SBC Local Services	-5.00
ALL DISTANCE [®] Total:		43.95

Your SBC ConnectionsSM monthly savings: \$11.03

Savings details are reflected within your bill.

Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1	6-18	Payment		69.35
2	7-06	Late Payment Charges	1.74	
Totals			1.74	69.35

SBC Local Services

Promotions and Discounts

Item No.	Description	
1	Reward for Economy Solution Plus Promo for Bill Period Jul 4, 2004.	5.00 CR

OFFICIAL FILE

I.C.C. DOCKET NO. 04-0441
SBC Exhibit No. 2

Witness

Date 9/20/04 Reporter RG

Local Services provided by SBC Illinois, SBC Indiana, SBC Michigan, SBC Ohio or SBC Wisconsin based upon the service address location.

U.S. Pat. D410,950 and D414,510

Return bottom portion with your check in the enclosed envelope.

SBC Exhibit 2



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SBC Local Services

Monthly Service - Jul 4 thru Aug 3

Economy Solution Plus SM	28.95
Residence Usage Serv	
Line Charge	
Local Saver Pack Unlimitd Plan	
Call Waiting	
Caller Identification	
Calling Name Display	
Voice Mail Plus	
Alternate Answering	
Busy Line Transfer	
Msg Wtg Audible & Visual Ind	
LINE-BACKER®	

By choosing Economy Solution PlusSM,
 you are saving \$11.03 over the cost of the same
 services purchased separately.

Non-Published Service	1.20
Star Code Access	.30
Federal Access Charge	4.49
Total Monthly Service	34.94

Local Calls

Local Saver Pack Unlimited
 305 Call(s) were placed this month

Information Charges

411 and 555-1212	
5 Call(s) made to 1+411	
5 Call(s) billed at \$1.25 each	6.25

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from
 account activity.

Item	No.	Description	Quantity	Monthly Charges
		Effective Jun 1, 2004, your Bill reflects a decrease of \$.08 in your Monthly Service charges. Charges are prorated from Jun 1, 2004 thru Jul 3, 2004		
1. Monthly Service				.09CR
		Effective Jun 1, 2004, your Bill reflects an increase of \$.07 in your Monthly Service charges. Charges are prorated from Jun 1, 2004 thru Jul 3, 2004		
2. Monthly Service				.08
		Effective Jun 1, 2004, your Bill reflects an increase of \$.08 in your Monthly Service charges. Charges are prorated from Jun 1, 2004 thru Jul 3, 2004		
3. Monthly Service				.09

Additions and Changes to Service - Continued

Item	No.	Description	Quantity	Monthly Charges
		Effective Jul 1, 2004, your Bill reflects a decrease of \$.01 in your Monthly Service charges. Charges are prorated from Jul 1, 2004 thru Jul 3, 2004		
4. Monthly Service				.00
		Effective Jul 1, 2004, your Bill reflects an increase of \$.01 in your Monthly Service charges. Charges are prorated from Jul 1, 2004 thru Jul 3, 2004		
5. Monthly Service				.00
Total Additions and Changes to Service				.00

Surcharges and Other Fees

9-1-1 Emergency System	
Billed for Chicago	1.25
State Infrastructure Maintenance Fee	.16
State Additional Charges	.03
Infrastructure Maintenance Credit	.79CR
Number Portability Surcharge	.18
Federal Universal Service Fee	.41
IL Universal Service Fee	.09
IL Telecom Relay Svc and Eqp	.07
Total Surcharges and Other Fees	1.40

Taxes

Federal at 3%	.92
Illinois at 7%	2.29
Municipal Telecommunications Tax	2.29
Total Taxes	5.50

Total SBC Local Services Charges 43.17

SBC Internet Services

SBC Yahoo! Dial and SBC Yahoo! DSL are co-branded services of
 SBC Internet Services and Yahoo! Inc. and are our new Dial and
 DSL Internet services. Although you are not now required to
 upgrade, by delaying you miss out on the great new benefits of
 SBC Yahoo! Dial and DSL. Please note that your SBC bill will
 reference "SBC Yahoo! Dial" or "SBC Yahoo! DSL" as your SBC
 Internet service, even if you have not completed the upgrade.
 Check your email for additional information about the new service.

For Billing Inquiries:

DSL customers call 1-877-SBC-DSL5 (1-877-722-3755)
 DSL and SDSL customers call 1-866-375-4748
 Dial-up customers call 1-866-SBC-DIAL (1-866-722-3425)
 Shared Web Hosting customers call 1-866-SBCY-WEB
 (1-866-722-9932)





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Account Number
Billing Date Jul 4, 2004

SBC Internet Services

Miscellaneous Charges and Credits

This section of the bill reflects charges and/or credits applied to your account.

No. Date Description

For Services on

1	06-06	SBC YAHOO! DSL EXPRESS	33.97CR
		Service Date: 05/15/04-06/04/04	
		Hazel Jan	
		DSL No.	
		sbcis7784097@sbcglobal.net	
2	06-06	FUSF PASS-THROUGH FEE	1.25CR
		Service Date: 05/15/04-06/04/04	
3	06-06	SERVICE DISCOUNT	13.60
		Service Date: 05/15/04-06/04/04	
4	06-15	SHIPPING AND HANDLING	12.95CR
		Service Date: 06/14/04-06/14/04	
5	06-15	SBC YAHOO! DSL EXPRESS	10.17CR
		Service Date: 06/14/04-06/14/04	
Total for			44.74CR
Total Miscellaneous Charges and Credits			44.74CR
Total SBC Internet Svcs. Charges			44.74CR

News You Can Use

AVOID DISCONNECTION

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$189.89.

CARRIER INFO

SBC Long Distance, or a company that resells their service, is your long distance and local toll carrier.

NEW LINE ITEM

Effective June 1, 2004, the surcharge which funds the relay system for hearing and speech disabled customers in IL will appear on your bill as "IL Telecom Relay Svc and Eqp" under Surcharges and Other Fees. This fee was previously included in your monthly access line charge. For questions, please call the number on the front of your bill.

BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

PAY WITH CREDIT CARD

SBC eBill (SM) service lets you view, manage and pay your SBC bill on line for free through the SBC website. And now you can pay by Credit Card! Make a one time payment, or set up monthly recurring payments to your credit card for hassle free, worry free bill payment! It's bill-paying convenience at it's best! Make life simpler. Get started today at sbc.com/paybycardMW. Terms and conditions apply.



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Billing Date Jul 4, 2004

Questions? 1-866-722-3425

Important Information

SBC Yahoo! Dial and SBC Yahoo! DSL are services of Prodigy Communications L.P. and/or SBC Internet Services. To enhance your service, existing Dial-Up and DSL Internet service products provided by Prodigy Internet and SBC Internet Services are being replaced by SBC Yahoo! Dial or SBC Yahoo! DSL. As a result, your bill will reference SBC Yahoo! Dial or SBC Yahoo! DSL as your Internet service. This change has occurred even if you have not yet transitioned to SBC Yahoo! Dial or SBC Yahoo! DSL. Check your email for additional information about the new service. If you have questions about your account, call 1-866-SBC-DIAL (Dial customers) or 1-877-SBC-DSL5 (DSL customers).

Current Charges**Miscellaneous Charges and Credits**

This section of the bill reflects charges and/or credits applied to your account.

No.	Date	Description	
1	06-10	SBC YAHOO! DIAL	9.95

Total SBC Yahoo! Charges	9.95
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*Go to <http://support.sbcglobal.net/gsp> for a list of SBC Yahoo! Global Service Providers

3774.027.231476.02.03.0000000 NNNYNNYN 37133.8073



SBC Long Distance

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Account Number
Billing Date Jul 4, 2004
Questions? 1-800-244-4444

Important Information

Message Regarding Terms & Conditions
To view your Terms & Conditions for SBC Long Distance, access www.sbc.com/public_affairs or call 1-888-225-8530 to have a copy mailed.
This portion of your SBC bill is provided as a courtesy service to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid.
Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Current Charges

Invoice Summary

Current Charges	
Service Charges	20.00
Credits and Adjustments	.00
Call Charges	.00
Local, State and Federal Charges	.88
Taxes	3.52
Total SBC Long Distance Current Charges	24.40

Service Charges

Monthly Service Charges

Type of Service	Period	Qty	
1 National Connections	06/17-07/16	1	20.00
Total Monthly Service Charges			20.00

Total Service Charges 20.00

Call Charges

Calls for

Domestic

No.	Date	Time	Place Called	Number	Code	Min	Amount
2	5-16	645P	EL CAJON	CA 619 579-1220	D	1:00	.00
3	5-17	342P	ARLIGNHTS	IL 847 392-8683	D	36:00	.00
4	5-17	457P	ARLIGNHTS	IL 847 392-8683	D	1:00	.00
5	5-17	504P	ARLIGNHTS	IL 847 392-8683	D	3:00	.00
6	5-17	508P	DUNDEE	IL 847 844-3950	D	1:00	.00
7	5-17	528P	ARLIGNHTS	IL 847 392-8683	D	3:00	.00
8	5-18	110P	PALATINE	IL 847 776-9589	D	2:00	.00
9	5-18	122P	ARLIGNHTS	IL 847 392-8683	D	1:00	.00
10	5-18	120P	GLEN ELLYN	IL 630 469-5555	D	3:00	.00
11	5-18	132P	ARLIGNHTS	IL 847 392-8683	D	1:00	.00
12	5-23	1259P	LA GRANGE	IL 630 514-1906	D	1:00	.00
13	5-23	954P	EL CAJON	CA 619 579-1220	D	14:00	.00
14	5-24	850A	ARLIGNHTS	IL 847 392-8683	D	2:00	.00
15	5-24	330P	ARLIGNHTS	IL 847 392-8718	D	1:00	.00
16	5-26	246P	ARLIGNHTS	IL 847 392-8683	D	18:00	.00
17	5-26	433P	DUNDEE	IL 847 844-3950	D	4:00	.00
18	5-27	422P	DUNDEE	IL 847 844-3950	D	1:00	.00

Invoice Billing - Continued

No.	Date	Time	Place Called	Number	Code	Min	Amount
19	5-28	120P	ARLIGNHTS	IL 847 392-8718	D	3:00	.00
20	5-28	454P	DUNDEE	IL 847 844-3950	D	1:00	.00
21	5-30	357P	DUNDEE	IL 847 844-3950	D	2:00	.00
22	5-30	501P	EL CAJON	CA 619 579-1220	D	15:00	.00
23	5-30	517P	EL CAJON	CA 619 579-1220	D	4:00	.00
24	5-30	1022P	LA GRANGE	IL 630 514-1906	D	1:00	.00
25	5-31	853P	EL CAJON	CA 619 579-1220	D	1:00	.00
26	5-31	854P	EL CAJON	CA 619 579-1220	D	1:00	.00
27	5-31	855P	EL CAJON	CA 619 579-1220	D	1:00	.00
28	5-31	855P	EL CAJON	CA 619 579-1220	D	1:00	.00
29	5-31	857P	EL CAJON	CA 619 579-1220	D	1:00	.00
30	5-31	857P	EL CAJON	CA 619 579-1220	D	1:00	.00
31	5-31	900P	LA MESA	CA 619 741-6999	D	2:00	.00
32	5-31	904P	EL CAJON	CA 619 579-1220	D	13:00	.00
33	6-02	407P	ARLIGNHTS	IL 847 392-8683	D	22:00	.00
34	6-05	1112A	DUNDEE	IL 847 844-3950	D	2:00	.00
35	6-05	1208P	EL CAJON	CA 619 579-1220	D	1:00	.00
36	6-05	1208P	EL CAJON	CA 619 579-1220	D	1:00	.00
37	6-05	1209P	LA MESA	CA 619 741-6999	D	24:00	.00
38	6-05	308P	LA GRANGE	IL 630 514-1906	D	1:00	.00
39	6-05	426P	LA GRANGE	IL 630 514-1906	D	1:00	.00
40	6-05	426P	LA GRANGE	IL 630 514-1906	D	2:00	.00
41	6-06	1000P	EL CAJON	CA 619 579-1220	D	24:00	.00
42	6-08	259P	ARLIGNHTS	IL 847 392-8718	D	23:00	.00
43	6-08	658P	DUNDEE	IL 847 844-3950	D	36:00	.00
44	6-10	125P	DOWNERSGRV	IL 630 769-6000	D	1:00	.00
45	6-10	803P	DUNDEE	IL 847 844-3950	D	24:00	.00
46	6-13	824P	DUNDEE	IL 847 844-3950	D	1:00	.00
47	6-13	944P	DUNDEE	IL 847 844-3950	D	1:00	.00
48	6-13	947P	DUNDEE	IL 847 844-3950	D	1:00	.00
49	6-15	831P	ALGONQUIN	IL 847 458-2800	D	1:00	.00

Subtotal Domestic Calls for 2004-06-15 20.00

Total Domestic Calls for 2004-06-15 20.00

Total Calls for 2004-06-15 20.00

Total Call Charges 20.00

Local, State and Federal Charges

50 Fed Universal Service Fund	.70
51 Regulatory Surcharges	.01
52 IL PUC Fee	.02
53 IL State Telecom Infrastructure Maint	.10
54 IL USF Surcharge	.05
Total Local, State and Federal Charges	.88

Taxes

55 Federal	.62
56 State	.00
57 Municipal	2.80
58 Non Home State	.00

SBC Long Distance

FLR 1
CAMPBELL AV
CHICAGO, IL 60659-5116

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Account Number ~~007790820000~~
Billing Date Jul 4, 2004
Questions? 1-800-244-4444

Current Charges

Invoice Billing - Continued

Total Taxes 3.52

Total Invoice Charges 24.40

Key for Calling Codes:

A Anytime	B Collect	C Calling Card
D Day	E Evening	F Call Forwarding
H Third Number	I Special Intrastate	L Late Night
M Multiple Rate Period	N Night/Weekend	
O Operator Completed - Dial Rates Apply	P Person to Person	
R Standard Overseas	S Station to Station	T Discount Overseas
X Conference	Y Economy Overseas	3 Three Way

Total SBC Long Distance Charges 24.40

